



DNV BUSINESS ASSURANCE

MANAGEMENT SYSTEM CERTIFICATE

Certificate No. 153958-2014-AQ-ITA-UKAS

This is to certify that

TELECOM ITALIA SPA

Viale Parco de' Medici 61, 00148 Roma (RM), Italy

and the sites as mentioned in the appendix accompanying this certificate.

has been found to conform to the IT Service Management System Standard:

ISO/IEC 20000-1:2011

This Certificate is valid for the following:

**The IT Service Management System of Telecom Italia that supports the provision of
Hosting services from its own Data Centre.**

Initial Certification date:

29 April 2014

This Certificate is valid until:

29 April 2017

*The audit has been performed under the supervision
of:*

Valentina Thomai
Lead Auditor



Place and date:

London, 28 April 2015

for the Accredited Unit:

DNV GL BUSINESS ASSURANCE UK LIMITED,
UNITED KINGDOM


A.E. van der Kruk-Visser
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.



DNV BUSINESS ASSURANCE

APPENDIX TO CERTIFICATE

Appendix to Certificate No. 153958-2014-AQ-ITA-UKAS

TELECOM ITALIA SPA

locations included in the certification with the following scope are as:

The IT Service Management System of Telecom Italia that supports the provision of Hosting services from its own Data Centre

Sito Taranto: Via Campania, 11, 74100 Taranto (TA), Italy

Via Giorgio Vasari, 19, 20135 Milano (MI), Italy

Sito Rozzano: Viale Toscana, 3/5, 20089 Rozzano (MI), Italy

Initial Certification date:

29 April 2014



Place and date:

London, 28 April 2015

for the Accredited Unit:

DNV GL BUSINESS ASSURANCE UK LIMITED,
UNITED KINGDOM

This Certificate is valid until:

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